



May 29, 2008

Mr. Jonathan D. Schick  
President, GOAL Consulting  
660 Preston Forest Center, #250  
Dallas, Texas 785230

Dear Mr. Schick:

On behalf of the Alamo Area Council of Governments (AACOG) I would like to thank you for an invigorating Strategic Planning and Governance training experience.

The Board of Directors and senior staff came away with a set of strategic priorities, a renewed sense of mission and a proactive, user-friendly governance framework. You were able to identify and deal with sensitive issues in a positive manner, enabling us to reach consensus on the main issues facing AACOG. Most importantly, all participants felt that their voices had been heard.

Everyone involved in the process was very impressed with the way you facilitated team building and bonding. It was also evident that you share our passion for regionalism.

On a personal level, your sincerity is balanced by a terrific sense of humor and storytelling ability.

Jonathan, you have helped us create our game plan. Now it's up to us to make it happen!

Regionally yours,

Gloria C. Arriaga  
Executive Director